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Mrs. Tatjana Mlakar General Director Zavod za zdravstveno zavarovanje Slovenije Via email: Tatjana.Mlakar@zzzs.si

CC:

Anka Bolka: Anka.Bolka@zzzs.si

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Tatjana Suhadolnik: Tatjana.Suhadolnik@zzzs.si

10 July 2024

Re: 36th PCSI conference held in Bled, 28-31 May 2024

Dear Mrs Mlakar

I am writing to you on behalf of the Patient Classification Systems International (PCSI) organisation to extend our heartfelt gratitude for your support and the exceptional hosting of our recent conference in Bled.

The conference is a pivotal event for the PCSI, fulfilling our mission to bring together experts and novices in the field to promote casemix classification, analysis, and financing. The theme for the Bled conference, "Code, cost, analyse and fund: Let's harness the value of casemix," resonated deeply with our delegates.

The feedback, both formal through our evaluation and informal verbal comments, indicated that the conference was an incredible success. This success was measured from multiple perspectives: the high number of delegates who registered, the knowledge they reported gaining, the ideas stimulated, and their positive experiences with the Slovenian people and the beauty of your country.

The keynote speech by Petra Došenović Bonča, Associate Professor at the School of Economics and Business, University of Ljubljana, titled "Harnessing casemix data: Positive spillover effects for health system performance and responsiveness," was particularly well-received. Feedback from our

evaluation survey indicated that almost all respondents rated her keynote as exceptional, highlighting the high quality and relevance of her insights.

The competence and dedication of the ZZZS team were instrumental in the conference's success. I would like to specifically thank Anka Bolka, Martina Zorko-Kordelja, and Tatjana Suhadolnik, who worked tirelessly with us for 18 months, and Nina Bernard from Antana, who ensured that every detail was meticulously attended to.

Your support and warm opening of the conference were also crucial, highlighting the importance of leadership in this initiative. The presence and endorsement of top leaders significantly impacted the delegates and emphasised the value of our collective efforts.

If there is any way that the PCSI can support you in the future, please do not hesitate to contact me.

Yours sincerely

Deniza Mazevska

President, PCSI